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## Laradesk Helpdesk Ticketing System v1.1.2 Full Version

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Laradesk is a method for handling helpdesk support. Where clients can submit tickets and brokers can respond to clients.

With a spotless and easy interface, your clients can handle their tickets with only a couple of clicks and be notified to their email in every answer to your own tickets.

## Laradesk Helpdesk Ticketing System Great Features:

- · Clean agent mailbox
- Simple reply workflow
- Quick customer response
- Organization in departments
- Canned replies
- Create & manage tickets
- · Attach files to tickets
- Receive email notifications on each ticket response
- · Organize tickets by status
- · Organize tickets by label
- · Organize tickets by department
- · Assign specific users to each department
- Assign a priority to each ticket
- Manage canned responses and add them to ticket responses
- Manage users & user roles
- · Set settings from the visual interface
- Translate the strings from the visual interface

## 资源列表

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